

SURE SECURED LLC. TERMS AND AGREEMENT

Consent to E-Delivery of Documents and Installation Updates

Contract Delivery

Accept E-Delivery: I agree that Sure Secured LLC. may provide electronic copies of my contract, including the Special Terms and APR Information, and all accompanying paperwork and subsequent documents related to this contract via email to the verified address below. I acknowledge my responsibility to maintain access to this email address and the capability to read, print, and store emails and attached PDF documents. I understand my right to withdraw e-delivery consent, and that withdrawal will require me to receive the contract in paper form. Withdrawal of consent does not affect a transaction processed before withdrawal. Paper copies may be requested at no charge via email at accounting@sure-secured.com or by calling 1-818-802-8866.

Decline E-Delivery: I opt to receive paper copies of the contract and accompanying documents via overnight delivery to the selected address.

Updates on My Installation

I consent to receive installation updates via the provided contact method. Message and data rates may apply. I consent to the Terms of Use and Privacy Policy.

Notice of Right to Cancel

NOTICE OF CANCELLATION

Date of Transaction:

You may cancel this transaction without penalty or obligation within three (3) business days from the date above. If canceled, all payments made by you will be returned within 10 days following the Seller's receipt of your cancellation notice, and any security interest will be canceled. To cancel, mail or deliver a signed and dated copy of this cancellation notice or any other written notice within three (3) days of the purchase. If not canceled within this timeframe, the right to cancel is voided.

Sure Secured LLC.

1014 S Westlake Blvd Ste 14 PMB 402, Westlake Village, CA 91361

NOT LATER THAN MIDNIGHT OF THREE (3) DAYS AFTER THE TRANSACTION DATE: I
HEREBY CANCEL THIS TRANSACTION.

By signing, I confirm that I have read, understand, and agree to the above Notice of Right to Cancel.

Installation Checklist

To ensure a seamless installation experience, I acknowledge the following requirements:

1. Installation Date and Time – Scheduling details will be confirmed via two verified contact numbers. Installation generally occurs between 8 a.m. and 6 p.m.

2. Responsible Adult – An authorized adult must be present for the duration of the installation and to provide payment. They must verify the product, color(s), and installation areas at the start and sign the Certificate of Completion.

3. Installation Requirements:

- Ensure installation areas are clear of objects.
- Remove draperies and disconnect window alarms.
- Secure pets away from installation areas.
- Inform Sure Secured LLC. of any hidden wires, plumbing, radiant heat, or other potential obstructions.

For questions, contact Customer Service at 818-802-8866.

By signing, I confirm that I have read, understand, and agree to the Installation Checklist.

Arbitration of Disputes

Both parties agree that any disputes related to this Agreement, including terms, validity, or other claims, will be resolved through binding arbitration under the American Arbitration Association (AAA) Consumer Rules. Arbitration will take place in the county where the work was performed and will be confidential, final, and binding. Each party will bear its own costs unless otherwise determined by the arbitrator. Sure Secured LLC. retains the right to file a lawsuit to collect owed amounts outside of arbitration.

By signing, I acknowledge that I am waiving my right to a jury trial and accept arbitration as the dispute resolution method.

Payment Terms

I agree and understand that I will pay Sure Secured LLC. the balance due on any purchased product at the time Sure Secured LLC. begins installation of that product. I agree and understand that if I purchase more than one product from Sure Secured LLC., I will pay the balance due on each product at the time Sure Secured LLC. begins installation of each product. I understand that if I apply to fully finance the Contract Price, and full financing is approved, I may request a refund of my deposit from Sure Secured LLC..

Three-Day Right to Cancel

I may cancel this contract within three business days via email, mail, fax, or written notice to Sure Secured LLC.'s business address. If canceled, Sure Secured LLC. will return all funds within 10 days. If I do not return delivered goods, I remain liable for contract obligations.

Acknowledgment

By signing electronically, I confirm that:

- I have read, understand, and accept the terms above.
- I have received a Notice of Right to Cancel.
- My electronic signature carries the same legal weight as a written signature.

Company Information

Sure Secured LLC.

1555 Simi Town Center Way, #635, Simi Valley, CA 93065

1-818-802-88866 | www.sure-secured.com